

Altronic, Inc.

Service Bulletin

Date: 11-21-03

Subject: EPC-100 Control/Stepper Board

The latest version of the 681064-1 Control/Stepper board for the EPC-100 was released on July 10, 2002 as noted in D/D Bulletin 2-09. In this bulletin it was noted that the supply of the individual boards (681051/681051R Control Board Assembly) would be available for repair purposes until the supply is depleted.

That day is now upon us!

New board orders for the 681051/681051R Control Board Assembly will no longer be accepted.

Orders for the 681052 Stepper Board are available into the near future for repairs but should be discouraged due to the upgrades in the 681064-1, as well as the added price reduction for this combination board.

Minor Repairs or Exchanges of the obsolete Control Board Assembly can still be accommodated by sending them in to the Altronic Repair Department. Exchanges of the old 681051 Control Board Assembly will be for the new 681064-1R Control/Stepper board. The core for this exchange will require only the 681051 Control Board Assembly. Stepper boards will not be allowed to be used as a core for the purchase of the 681064-1R.

To exchange a 681051 Control Board Assembly send it in with a PO for a 681064-1R.

To request a Minor Repair on a 681051 send the board assembly in with a PO requesting "Minor Repair". If the assembly is beyond repair, we will fax a request for authorization to exchange the 681 051 for the 681064-1R. Once authorized, the board order is processed as a "New" order with current lead times applying. Immediately selling the customer a board from your stock at the "exchange" price is appropriate and your stock will be replaced once the board is delivered from Altronic.